

## PSA PRODUCT SCORECARD

The PSA Product Scorecard is a tool that contributes to the evaluation of a manufacturer or their product. Some evaluations will be comprehensive and based upon extensive bench-testing; some evaluations will not. The goal is to provide PSA integrators with a common means to aggregate evaluative information.

**PRODUCT: Smartvue | S9**

**Average Star Rating: 3.8**

Company: CONTAVA Inc.

Testing Environment: Bench

Tester Name: David Sime

Testing Period: 3 weeks

### Star Rating System

- 5** = Excellent (exceeded expectations)
- 4** = Pretty Good (better than other similar products)
- 3** = Acceptable (nothing to clearly differentiate it from similar products)
- 2** = Not so Good (poorer than other similar products)
- 1** = Unacceptable (did not meet minimum expectations)
- 0** = No opinion / Not applicable / Undetermined

Using the key above, rate the following:	Star Rating
Product's initial performance	4
Product's performance after 6 months	0
Product's performance after 12 months	0
Product's overall build quality	3
Product's feature set	3
Rate the product's "ease of use"	4
Quality of the product's documentation	3
Quality of the product's technical support	0
Availability of the product's technical support	0
Product's use of industry standards	4
Product's manufacturer rep. support	4
Product's price compared to value	5
Product's Warranty	0
Product's RMA process	0

**Additional Comments:**

Smartvue is strong cloud VMS offering. It is differentiated from other products by its Hybrid architecture, allowing for local interaction and improved performance. Setup was very easy. The alarming function and motion setup was not as functional as others.