

**PSA PRODUCT SCORECARD**

The PSA Product Scorecard is a tool that contributes to the evaluation of a manufacturer or their product. Some evaluations will be comprehensive and based upon extensive bench-testing; some evaluations will not. The goal is to provide PSA integrators with a common means to aggregate evaluative information.

**PRODUCT: Eagle Eye Networks | Cloud Security Camera VMS      Average Star Rating: 4.1**

Company: CONTAVA Inc.  
Tester Name: David Sime

Testing Environment: Field  
Testing Period: 6 months

Star Rating System
<b>5</b> = Excellent (exceeded expectations)
<b>4</b> = Pretty Good (better than other similar products)
<b>3</b> = Acceptable (nothing to clearly differentiate it from similar products)
<b>2</b> = Not so Good (poorer than other similar products)
<b>1</b> = Unacceptable (did not meet minimum expectations)
<b>0</b> = No opinion / Not applicable / Undetermined

Using the key above, rate the following:	Star Rating
Product's initial performance	4
Product's performance after 6 months	4
Product's performance after 12 months	0
Product's overall build quality	4
Product's feature set	3
Rate the product's "ease of use"	5
Quality of the product's documentation	3
Quality of the product's technical support	4
Availability of the product's technical support	5
Product's use of industry standards	4
Product's manufacturer rep. support	5
Product's price compared to value	5
Product's Warranty	3
Product's RMA process	0

**Additional Comments:**  
Eagle Eye Networks has a very clean and usable interface. The hardware provides options for both cloud or local storage. Setup is extremely easy. The mobile interface is very good and the motion alarm functionality is outstanding. The system is not as responsive as a traditional VMS, which is expected. Sometimes the video playback requires repeat clicks to operate.