

PSA PRODUCT SCORECARD

The PSA Product Scorecard is a tool that contributes to the evaluation of a manufacturer or their product. Some evaluations will be comprehensive and based upon extensive bench-testing; some evaluations will not. The goal is to provide PSA integrators with a common means to aggregate evaluative information.

PRODUCT: Eagle Eye Networks | EN-SU301-10A60-99- NVR **Average Star Rating: 3.4**

Company: General Security Inc.
Tester Name: John Lupino

Testing Environment: Bench
Testing Period: 6 months

Star Rating System
5 = Excellent (exceeded expectations)
4 = Pretty Good (better than other similar products)
3 = Acceptable (nothing to clearly differentiate it from similar products)
2 = Not so Good (poorer than other similar products)
1 = Unacceptable (did not meet minimum expectations)
0 = No opinion / Not applicable / Undetermined

Using the key above, rate the following:	Star Rating
Product's initial performance	3
Product's performance after 6 months	3
Product's performance after 12 months	0
Product's overall build quality	4
Product's feature set	3
Rate the product's "ease of use"	4
Quality of the product's documentation	2
Quality of the product's technical support	4
Availability of the product's technical support	3
Product's use of industry standards	3
Product's manufacturer rep. support	4
Product's price compared to value	4
Product's Warranty	0
Product's RMA process	0

Additional Comments:
 Overall setup was easy. The GUI on the bridge was fairly basic. Techs with basic camera and networking knowledge should have no problems configuring the unit. Must pay attention to how you set the parameters for each stream or it can cause performance issues. Dual NIC cards make for simple setup of IP cameras. The outdoor bullet had poor wide dynamic performance. This product performance is heavily dependent on bandwidth speed. Should perform well for clients with significant upload speed like a fios or fiber connection. On our cable connection, it had limited upload speeds so it did not perform as smooth as it could on other networks. Bandwidth is the biggest hurdle for this product along with the need for some additional search and archive features in playback. App for iPhone and iPad was easy to setup and worked fairly well. I ran the unit with 3 analog cameras and 1 Eagle Eye IP outdoor camera.