

PSA PRODUCT SCORECARD

The PSA Product Scorecard is a tool that contributes to the evaluation of a manufacturer or their product. Some evaluations will be comprehensive and based upon extensive bench-testing; some evaluations will not. The goal is to provide PSA integrators with a common means to aggregate evaluative information.

PRODUCT: ZK Access | F18

Average Star Rating: 3.7

Company: General Security Inc.
Tester Name: John Lupino

Testing Environment: Bench
Testing Period: 14 days

Star Rating System
5 = Excellent (exceeded expectations)
4 = Pretty Good (better than other similar products)
3 = Acceptable (nothing to clearly differentiate it from similar products)
2 = Not so Good (poorer than other similar products)
1 = Unacceptable (did not meet minimum expectations)
0 = No opinion / Not applicable / Undetermined
* Only questions with a rating greater than zero are used to determine average rating.

Using the key above, rate the following:	Star Rating
Product's initial performance	3
Product's performance after 6 months	0
Product's performance after 12 months	0
Product's overall build quality	4
Product's feature set	3
Rate the product's "ease of use"	4
Quality of the product's documentation	0
Quality of the product's technical support	0
Availability of the product's technical support	0
Product's use of industry standards	0
Product's manufacturer rep. support	5
Product's price compared to value	4
Product's Warranty	3
Product's RMA process	0

Additional Comments:
Wiring diagram was misleading on alarm and relay outputs